



Important Notice to All Goleta Water District Customers

On September 9, 2014, the Goleta Water District Board of Directors declared a Stage II Water Shortage Emergency and approved mandatory water use restrictions and prohibitions, effective immediately, with a target of achieving a **25% District-wide reduction**. The following rules apply to all customers using Goleta Water District water, with the exception of Recycled Water customers and those specifically identified below. Your cooperation in complying with the following rules and restrictions is appreciated and will help avoid or delay declaration of subsequent water shortage stages.

Outdoor Water Use Restrictions

All irrigation control systems must be reprogrammed or operated manually as necessary to comply with the following watering restrictions.

1. **Assigned Watering Days.** Landscape and lawn watering is limited to two days per week.

Customer Class	Assigned Day
Residential Customers (including single family residential, home owners associations, multifamily residences, and mixed use properties)	Wednesday Saturday
Commercial and Institutional Customers (including hotels, restaurants, office buildings, commercial businesses, churches, schools, and hospitals)	Tuesday Friday
Public Recreation and Athletic Fields	Any day, no more than 4 days per week
Exceptions <ul style="list-style-type: none"> • Vegetable gardens and edible plantings may be watered as needed, without waste of water • Golf courses (most of which are primarily irrigated with recycled water) • Commercial growers and nurseries watering crops, orchards, and/or commercial plants & trees • Customers watering manually, including with a sprinkler attached to a hose, 2 days per week only 	

2. **Watering Times.** Landscape and lawn watering is generally prohibited during peak daylight hours, and watering may only occur for a maximum of two hours per area.

Irrigation Type	Assigned Time
Fixed irrigation systems (including sprinklers, misting systems, and any other installed, non-movable irrigation system)	Before 7:00 a.m. and after 7:00 p.m.
Manual irrigation (including hoses, sprinklers attached to a movable hose, or other movable equipment)	Before 10:00 a.m. and after 4:00 p.m.
Exceptions <ul style="list-style-type: none"> • Vegetable gardens and edible plantings may be watered as needed, without waste of water • Commercial growers and nurseries watering crops, orchards, and/or commercial plants & trees 	

3. **Watering Duration.** Irrigation may not take place for more than a total of two hours per day during designated watering days.
4. **Hose Nozzles Required.** All hoses must be equipped with a shut-off nozzle.
5. **No Washing Down Sidewalks or Other Hard Surfaces.** This includes driveways, parking lots, open ground, and other paved surfaces, with the exception of:
 - Use of a pressure washer where necessary for maintenance, limited to once every two months
 - Where necessary to address immediate health and safety hazards
 - Where necessary to prepare paved surfaces for sealing

6. **No Washing Down Buildings or Other Structures.** With the exception of:
 - Window washing
 - Washing solar panels
 - Preparation of surfaces for painting
 - Preparation of property for sale, if proper documentation is provided to the District

7. **Outdoor Fountains and Water Features.** Prohibition of maintaining outdoor fountains, ponds, waterfalls, or any other outdoor water feature artificially supplied with water, with the exception of:
 - Fountains located on residential property
 - Fountains supporting aquatic life that was in existence prior to September 9, 2014

Other Restrictions and Water Waste Prohibitions

1. **Water Served Upon Request Only.** Restaurants and other commercial food service establishments are prohibited from serving drinking water to any person unless expressly requested.

2. **No Excessive Irrigation.** Irrigating in a manner that results in runoff to adjacent property or non-irrigated areas, such as sidewalks, gutters, storm drains, and driveways, is prohibited.

3. **Hose Nozzles Required for Vehicle Washing.** Vehicles may be washed at commercial car wash facilities, or with a hose equipped with a shut-off nozzle.

4. **Uncorrected Plumbing Leaks.** Plumbing system leaks, breaks, or other system failures must be corrected within 48 hours of discovery.

Enforcement and Penalties

Water use restrictions are in place at all times and actively enforced until such time that the District Board of Directors lifts the Water Shortage Declaration. District enforcement always begins with education regarding the restrictions and information about tools and resources available to assist customers in conserving water and complying with rules.

First Violation:	Written warning
Second Violation:	Notice of Violation
Third Violation:	\$100 fine
Fourth Violation:	\$250 fine
Subsequent Violations:	\$500 fine and possible installation of a meter flow restrictor or service termination

To report a possible leak, water runoff, or other water waste, please call (805) 964-6761 and press 2 to leave a message for District staff who will follow-up on the report, or send an email to conservation@goletawater.com. Please include specifics such as the location or address, the nature of the problem, and the time and date the problem was observed. Photos of the incidents are helpful and may be emailed to the above email address.

For More Information

Please contact the District by phone at (805) 964-6761, or visit the District website: www.goletawater.com.

Para obtener información sobre restricciones del uso de agua en español, por favor llame el Distrito de Goleta Water al (805) 964-6761, o visite la página de Internet: www.goletawater.com.



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